



# The Assistance Fund

## Get Ready for ASMD Financial Assistance Program Reenrollment Season

### The Assistance Fund (TAF) - November 1 through November 17, 2023

Are you currently receiving financial assistance through TAF's ASMD Financial Assistance Program? If so, please be aware of key dates and TAF's Reenrollment process so you are prepared to submit a Reenrollment application for 2024 TAF assistance.

#### Key Dates:

**October 2023:** Throughout the month of October, The Assistance Fund will send patients currently enrolled in TAF's ASMD Financial Assistance Program important Reenrollment information by mail, email, and text. The correspondence will include a unique Reenrollment link and PIN.

To ensure TAF has your current contact information, you can update it [here](#) or call The Assistance Fund at (855) 845-3663, Monday through Friday from 8 a.m. – 7 p.m. ET to verify or update your contact information.

**Wednesday, November 1 (12 p.m. ET) to Friday, November 17 (7 p.m. ET):** Reenrollment in TAF's ASMD Financial Assistance Program will take place from Wednesday, November 1, at 12 p.m. ET to Friday, November 17 (7 p.m. ET). The ASMD program is in TAF's "Purple Reenrollment Group."

**December 31, 2023:** The Assistance Fund expects to make Reenrollment determinations by December 31, 2023. Please be aware that this date is subject to change.

#### Reenrollment FAQs:

##### How do I know if you're eligible to apply for Reenrollment in TAF's ASMD Financial Assistance Program?

A patient is eligible to apply for Reenrollment in TAF's ASMD Financial Assistance Program only if they are *currently* enrolled in the program. A patient must also continue to meet all the eligibility requirements for TAF's financial assistance programs.

##### How does a patient apply for Reenrollment in TAF's ASMD Financial Assistance Program?

Once the TAF Reenrollment window opens, the following methods can be used to apply for Reenrollment in the ASMD Financial Assistance Program:

#### Text:

Step 1: Prior to November 1, a patient must text "REENROLL24" to (833) 585-0336 to opt into receiving text communications from TAF.

Step 2: On November 1, a patient will then receive a text message at 12 p.m. ET with a unique Reenrollment weblink to complete the Reenrollment application.

**Email:**

Step 1: On November 1, a patient will receive an email at 12pm ET with a personalized Reenrollment link.

Step 2: Visit: [TAFcares.org/reenroll/purple](https://TAFcares.org/reenroll/purple), select “Reenrollment Hub,” and enter PIN to complete the Reenrollment application.

**Paper:**

If a patient would like to submit a paper Reenrollment application, they must call The Assistance Fund at (833) 343-2148 between 8 a.m. and 7 p.m. ET to request a paper application after the Reenrollment window opens. A paper application will not be provided prior to November 1.

**When are patients notified that their Reenrollment application is accepted or denied. How are patients notified?**

When a patient applies for Reenrollment—whether online or by submitting a paper application—their initial status will be “pending,” which means the application is being reviewed. Patients can monitor the status of their Reenrollment application on TAF’s online [Reenrollment Hub](#). If a patient is approved for Reenrollment, patients will receive a letter and email from The Assistance Fund confirming their Reenrollment in the program for 2024.

All patients in TAF’s Purple Reenrollment Group who complete a Reenrollment application will be notified by December 31, 2023, whether the application was approved or denied for 2024 (please be aware this date is subject to change).