



Special Transportation Options

(This is to help assist those that have mobility devices and need to utilize a different transportation than bus, subway or trolley.)



For those individuals that will be traveling with mobility devices you may apply for the RIDE. In Massachusetts they have utilize a system called the RIDE. They can safely accommodate mobility devices which, when occupied, weigh up to 800 pounds and have a footprint not exceeding 54 inches in length and 34 inches in width.

WHAT:

The RIDE paratransit service provides door-to-door, shared-ride transportation to eligible people who cannot use fixed route transit (bus, subway, trolley) all or some of the time because of a physical, cognitive or mental disability.

WHEN:

The RIDE operates 365 days a year generally from 5AM to 1AM in sixty cities and towns.

COST:

The local one way ADA fare for each registered passenger or guest is \$3.00 when booking 1-14 days in advance. One way fares for premium non-AA trips are \$5 per registered passenger or guest.

WHO:

A Personal Care Assistant (PCA) accompanying a registered user is not charged a fare. One other person may travel as a guest. Additional guest are allowed if there is space available.

HOW:

You must sign up for the RIDE as soon as possible. It takes a bit to get all information to the authority and be approved. Once you are signed up you will receive a RIDE ID number. You will use this number to put funds in your RIDE account to schedule a trip.

MORE INFO:

Please go to http://www.mbta.com/riding_the_t/accessible_services/?id=7108

If you would like to use other transportation in Massachusetts you can go to http://www.mbta.com/riding_the_t/accessible_services/.

HOW TO APPLY?

The NNPDF Central Office has been in contact with the RIDE authorities. Here is the information they provided to assist you in signing up for the RIDE.

Visitor eligibility for THE RIDE can be established by sending a copy of ADA Paratransit Certificate of Eligibility from another transit agency, along with contact information while in the area. Any visitor who does not have certification of ADA paratransit eligibility from their home agency, or if they are in an area without paratransit services or ADA, (i.e. international visitors), the visitor can supply additional information such as; the their home place of residence, address where they will be staying along with contact information while in the area, mobility device used, letter from their licensed health care provider, etc.

This information can be emailed to theride@mbta.com or directly to our contact at renb@innovativeparadigms.com. It can also be faxed to 617-337-2737, or mailed to THE RIDE Eligibility Center at 570 Rutherford, Boston MA, 02129.

To set up a RIDE account, you will need:

- Documentation of ADA paratransit eligibility with another transit authority OR if not available
- Alternative information on disability
- First and last name, home address, date of birth, phone number
- Address while visiting the area and phone number
- Disability Type along with mobility device used
- Emergency contact name and phone number